

Dear Residents, Property Owners and Friends:

On behalf of Tele-Media, please see their special announcement below:

Communication to Bald Head Island Residents and Property Owners:

Date: 06/26/2017

*Effective June 23, 2017, Charter Communications, doing business as Spectrum, acquired the ownership of the TV, Internet and Phone TV system serving Bald Head Island from Tele-Media. More detailed communications about the timing of this transition and the service changes will follow in the near future.*

*During the transition period, Spectrum will be working on-island to improve the network and to shadow our Tele-Media technicians. Therefore, you can expect to see Spectrum trucks, construction equipment and technicians on the island throughout the summer months. You may experience temporary service interruptions as Spectrum works to improve the network.*

*Until the transition to Spectrum services are complete, Tele-Media will continue to provide your service, bill for such services and collect payments as is currently done. As such, Tele-Media remains your contact for your service needs until notified otherwise.*

Chris McCall  
Village Manager