

Overall Project Status: GREEN

Target Project Completion Date: 11/14/17

Summary of this week's activity:

- Team is 90% complete with running Hub related fiber on island.
- Coax replacements at 90% complete on the island.
- Tap replacements at 100% complete on the island, with only a few Pedestals left to go.
- Early AM and late afternoon daily touch points between Charter and Tele-Media continue to ensure work is progressing smoothly and any unforeseen customer impact is addressed immediately.

➤ On-Island Store

- Spectrum Representatives will be setting up an on-Island store later in September to help property owners get information about Spectrum services and arrange for installation. Bald Head Association is providing the Association Center for the on-Island store to help property owners avoid a trip to the closest Spectrum Store, which is in Wilmington. Dates will be sent out when the on-Island store will be open once details are finalized.
- In the meantime, you may see Spectrum Technicians at the Association Center getting the infrastructure in place there. Please note: Spectrum Technicians will not be prepared to discuss services or offerings with customers at that time. They are simply preparing the Association Center for future on-Island store dates. Dates will be sent out when the on-Island store will be open once details are finalized

➤ Onsite Pre-certifications

- Over the coming weeks, you may notice Spectrum Contractors at your home or at your neighbor's. They will be going from house-to-house checking wire connections in order to pre-empt any repairs that may be needed between the service box and homes before service is actually installed.