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Update from Duke Energy: Hurricane Florence--Saturday Morning

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Update from Duke Energy: Hurricane Florence

Good morning,

The number of power outages began to rise sharply yesterday and overnight as Hurricane Florence made its way along the North Carolina and South Carolina coasts, bringing strong winds, heavy rain and storm surge.

Outage numbers continue to rise – now over half a million as of this morning. In Brunswick County this morning, there are over 15,000 outages. This is the majority of the customers we serve here.

Latest outage numbers can be found at www.duke-energy.com/outages/.

Power restoration will begin once winds drop to safe a speed. It could take weeks – not days – to restore power in the hardest-hit areas.

Our restoration workforce is located at 35 staging areas – base camps across the Carolinas from which crews can be quickly dispatched to begin repairs.

Outage Reporting

- Visit www.dukeenergyupdates.com.
- Text OUT to 57801 (standard text and data charges may apply). If you haven't registered yet, text REG to 57801.
- Call the automated outage-reporting system at 800-419-6356 for Duke Energy Progress customers.

Please stay safe and let me know how I can support you.

Thank you,

John



Photo taken yesterday as our crews were sent in with increased wind speeds.

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