

PUBLIC NOTICE

THE VILLAGE OF BALD HEAD ISLAND UTILITIES DEPARTMENT

COMPLETION OF THE ANNUAL FLUSHING PROGRAM AND CHANGE FROM CHLORINE BACK TO CHLORAMINES

The Brunswick County Water System and the Village of Bald Head Island Utilities Department have been flushing the water mains and are nearing the end of annual flushing program.

THE BRUNSWICK COUNTY WATER SYSTEM HAS COMPLETED THEIR ANNUAL FLUSHING PROGRAM AND CONVERTED BACK TO CHLORAMINES AS THE PRIMARY DISINFECTANT. THE VILLAGE OF BALD HEAD ISLAND UTILITIES HAS ALSO COMPLETED THE ANNUAL FLUSHING. ONCE CHLORAMINES DISINFECTANT IS DETECTED ON THE ISLAND FROM THE BRUNSWICK COUNTY WATER SUPPLY THE VILLAGE OF BALD HEAD ISLAND UTILITIES DEPARTMENT WILL ALSO CONVERT BACK TO CHLORAMINES AS THE PRIMARY DISINFECTANT THE WEEK OF JUNE 25th, 2018

DEPENDING WHERE YOUR HOME/BUISNESS IS LOCATED IN OUR DISTRIBUTION SYSTEM, IT COULD TAKE UP TO SEVEN TO TEN DAYS BEFORE FREE CHLORINE RESIDUALS ARE REDUCED TO NORMAL (0.3 to 0.1 mg/L) AND THE PROCESS COMPLETES ITSELF.

During this transition period of changing the primary disinfection agent back to chloramines, customers may experience a brief period when there may be a noticeable change in the taste or smell of the water. This is a normal part of the process and water is safe to use. If the taste and/or odors persist over several days please contact the Village of Bald Head Island Utilities Department.

PLEASE NOTE: If you have an aquarium or pond always test the water that you add to your aquatic environment to be sure it is free of any chlorine before adding fish or other animals. Chemical additives with directions for removing either free chlorine or chloramines from water for use with fish tanks or ponds are available at pet/fish supply stores. Kidney dialysis clinics and customers on home kidney dialysis equipment should also be aware of this change.

If you have any questions or concerns regarding this process please contact The Village of Bald Head Island Utilities Department at 910-457-7350 or 910-448-0624.