

RESIDENTIAL REFUSE GUIDE FOR BALD HEAD ISLAND



Trash Collection

Trash collection is twice a week between Memorial Day and Labor Day (in-season) and once a week between Labor Day and Memorial Day (off-season). Pick-up is performed by the Village's solid waste contractor. The Village is split into two pick-up routes, so pick-up days vary based on the area serviced. In-Season pick-ups are on Mondays and Thursdays for the "green" route and Tuesdays and Fridays for the "yellow" route. Off-season pick-up days are on Monday and Tuesday.

Please make sure you use your yes/no sign and that it is visible from the street (not blocked by anything like vegetation). If you have trash you must turn your yes/no sign to yes, if you do not, leave on no. If the sign is not yes, the garbage truck will not stop. If you lose your sign or need a new one, you can pick one up at Public Works.

If you feel that your house has been missed, you may contact GFL/Waste Industries at (910) 253-4177. Depending on the timing of your call and other factors, the truck may be able to come back and do a pick-up. You will be asked to make sure that your sign is on yes and that it is visible. Click [HERE](#) for a route map and calendar.

Excess Household Trash

Excess household trash can be taken to the Public Works facility and placed in the trash compactor, 24/7. No wood or metal can go in the trash compactor.

Recycling

Recycling can be taken to the Public Works facility and placed in the marked receptacles. There is one receptacle marked "cardboard only." The other receptacles accept commingled materials. Acceptable materials are listed on the backside of this flyer. PLEASE DO NOT BAG YOUR RECYCLABLES.

Large Items/Hazardous Waste

The Public Works facility is open Monday through Friday from 7:30 a.m. to 2:00 p.m. and Saturday and Sunday from 7:00 a.m. to 2:00 p.m. to accept larger items such as furniture, and white goods (ex. refrigerators/freezers/washers/dryers). Items that are suitable for donations are collected. To keep the hauling of donations off-island to a manageable level, the Village would like folks to utilize your furniture delivery company to haul away the items being replaced or to call a local mover. **NO MATTRESSES WILL BE ACCEPTED** – you must request a bulk pick up (see below) for mattresses.

The following hazardous waste items are also accepted: paint, chemicals, and electronics. 

When you arrive at the facility, come inside the gate and our staff will assist you. Public Works does not accept construction debris or yard debris. When the gate is closed **DO NOT DISCARD TRASH OR ANY OTHER ITEMS OUTSIDE OF THE GATE.** There are receptacles outside of the gate for excess household trash. These receptacles are not meant for paint, lawn chairs, construction debris, or yard debris. Please help the Village keep this area clean.

Yard Debris

The Village has scheduled pick-ups of yard debris year-round for residents that do their own yard work and who occupy a home on the property. The schedule is as follows:

**April through October – Twice a Month
On the first and third Wednesday.**

**November through March – Once a Month
On the first Wednesday of the month.**



Click [HERE](#) for a calendar.

The Village will not accept limbs larger than 6 inches in diameter at the largest point. Piles should be left on the roadside. To request a pick-up call 457-5422 or place a work request online. The request must be made no later than 2:00 p.m. on the day before the scheduled pickup. Requests made after this time will be scheduled for the next pick-up day. You must call in/or place an online work order, or it will not be picked up.

If you use a contractor/landscaper for yard work the contractor/landscaper is responsible for removing the debris. Please be aware that the Village is not a lot-clearing service, the house must be occupied to use this service. **Please Do Not Abuse This Service.**

If you are able to transport your yard debris, you may take it to the Timbercreek Mulch site.

Bulk Pick Up

Public Works will pick up larger items that residents cannot haul to the Public Works facility. Pick ups are limited to two items and must be left outside for the crew to make the pick up. If you need more items hauled away, or need assistance removing items from your home, please contact a local mover. To schedule a pick up, please call our Customer Service Representative at (910) 457-9700 ext. 1000. Your payment will be taken over the phone and the representative will take your contact information so a pick-up can be scheduled with Public Works.

Please give enough notice so that Public Works can schedule your pick-up. Public Works does not pick up construction debris and only picks up yard debris during the pre-scheduled times ([check yard debris schedule above](#)). Special pickups are \$100 with a limit of two items. Mattresses must be picked up and cannot be left at the Public Works facility. **Mattresses** are \$85 each for pick-up (you can request to have more than two picked up). *If you have multiple items, it is suggested that you request to have the vendor that is replacing these items pick up the old items when the new ones are delivered. Many vendors will gladly do this for their customers.*

DON'T TANGLE OR CONTAMINATE RECYCLE MORE FOR A GREENER STATE



PLASTIC

Bottles, tubs, jugs and jars



No pumps

Empty and rinse

METAL

All cans



Empty and rinse

GLASS

Bottles and jars



Empty and rinse

PAPER

Paper, cartons and cardboard



Flatten cardboard

KEEP THESE OUT OF THE RECYCLING BIN!



- ⊗ Aerosol cans
- ⊗ All batteries (car, lithium, etc.)
- ⊗ Aluminum foil
- ⊗ Ceramic items
- ⊗ Clothing or textiles
- ⊗ Diapers
- ⊗ Disposable cups (plastic and coffee)
- ⊗ Electronics
- ⊗ Food-tainted items
- ⊗ Hazardous waste
- ⊗ Household glass
- ⊗ Medical waste
- ⊗ Plastic bags/wrap*
- ⊗ Scrap metal/wood
- ⊗ Shredded paper
- ⊗ Styrofoam/peanuts
- ⊗ Tanglers (cords, hoses, wires, etc.)
- ⊗ Tires
- ⊗ Toys



* Take clean and dry plastic bags and wrap back to the grocery store.