

Village Management - Governance

Many Islanders have questions about how the Village plans to manage the Transportation System, including the governance model. While those decisions will be made with input and guidance from the elected Council in office at that time, the Village anticipates that it will enter into a Transition Services Agreement with Bald Head Island Limited Transportation to manage the system for a period of time (i.e., 1-2 years) until the organization can be absorbed and qualified people hired to manage the day-to-day operations. The Village plans to hire a small consulting team to help plan and manage the transition from identifying front line employees (captains, mates, tram drivers, baggage handling, customer service, etc.), to key managerial positions, to processes and "best in class" operations, to IT platform needs, to HR and benefit needs, to accounting needs, to administrative needs, etc...

Initial Village operation of the Transportation System will largely look as it does today; however, the Village will set priorities and planning going forward. The Village will utilize key employees to help with planning for the transition. Elected Council officials will set strategic policy guidance. The Village envisions establishing a local Transportation Advisory Board made up of property owners (both permanent residents and non-residents), business leaders, non-profit representatives, vendors, and other key island stakeholders to advise Council on priorities for capital needs, maintenance needs, fee schedules, service schedules, reservation policies, safety, to name a few.

These Advisory Board meetings will be held on BHI and will be open to the public. Additionally, discussion of the Transportation System would be a standing agenda item for each monthly Council Meeting like with other key department reports. These measures would allow the public to hear regular updates on Transportation System operations (ridership, financials, project status, etc.), as well as hear upcoming priorities and a read-out from the Advisory Board on their recommendations. All of this is geared toward transparency and open communications to all Islanders on the Transportation System.