

Duke Energy Update for Bald Head Island February 2022

Duke Energy is working hard to complete a multi-year power grid improvement project that will help harden our system serving Bald Head Island to storms and allow for isolation of outages and remote automatic repairs.

While a lot of the visible work on the island is concluding in the new year, there are important updates to our operating systems taking place now so we can fully leverage these upgrades in the near future.

We are also anticipating the need for some small, isolated planned outages as we configure the new equipment. We will work to communicate this in advance to impacted customers.

We appreciate the community's patience and support as we continue this work in 2022.

If you have questions or feedback, you are welcome to contact Danielle Peoples at Danielle.Peoples@duke-energy.com.