Duke Energy Update for Bald Head Island May 2022

Duke Energy is working hard to complete a multi-year power grid improvement project that will help harden our system serving Bald Head Island to storms and allow for isolation of outages and remote automatic repairs.

While a lot of the visible work on the island is wrapping up, there are important updates to our operating systems taking place now so we can fully leverage these upgrades in the near future.

You may continue to see our Duke team and contractors working in the following areas:

- Fort Homes Trail area Underground boring scope added to the project this year to complete back feeding option to enhance the overall project
- South and West Baldhead Wynd areas Cable pulling rigs and testing continue in this area
- BHI Clubhouse Switchgear upgrade and underground boring work

We are also anticipating the need for some small, isolated planned outages as we configure the new equipment. We will work to communicate this in advance to impacted customers.

We appreciate the community's patience and support as we continue this work.

If you have questions or feedback, you are welcome to contact Danielle Peoples at Danielle.Peoples@duke-energy.com.