

Duke Energy Update for Bald Head Island August 2022

Duke Energy is working hard to complete a multi-year power grid improvement project that will help harden our system serving Bald Head Island to storms and allow for isolation of outages and remote automatic repairs.

Our next priority is installing some of the final, large switchgear equipment custom designed for Bald Head Island. We're coordinating upcoming work at the overlook area with the Village and Bald Head Association.

We apologize for the interruptions some residents and guests may have experienced earlier this month. With the improvements we're making now, we'll be able to minimize impacts like that in the future through automatic switching.

As we work on this customized solution to upgrade the system on the entire island, we're trying hard to avoid interruptions. We appreciate your patience when we do encounter unforeseen issues.

If you have questions or feedback, you are welcome to contact Danielle Peoples at Danielle.Peoples@duke-energy.com.