



The Village of Bald Head Island

PUBLIC NOTICE

VILLAGE UTILITIES DEPARTMENT BRUNSWICK COUNTY PUBLIC UTILITIES DEPARTMENT

The Brunswick County Water System and the Village of Bald Head Island Utilities Department have been flushing the water mains and are nearing the end of the annual flushing program.

BRUNSWICK COUNTY WILL CONVERT BACK TO CHLORAMINES AS THE PRIMARY DISINFECTANT ON DECEMBER 1, 2023. FLUSHING WILL CONTINUE THROUGH DECEMBER

During this transition period of changing the primary disinfection agent back to chloramines, customers may experience a brief period when there may be a noticeable change in the taste or smell of the water. This is a normal part of the process and water is safe to use. Depending on your location within the distribution system and usage patterns, it could be two to three weeks for your drinking water to transition from free chlorine to combined chlorine. If taste and/or odor problems persist, please contact Village Utilities.

Please note, if you have an aquarium or pond always test the water that you add to your aquatic environment to be sure it is free of any chlorine before adding fish or other animals. Chemical additives with directions for removing either free chlorine or chloramines from water for use in fish tanks or ponds are available at pet/fish supply stores. Kidney dialysis clinics and customers on home kidney dialysis equipment should also be aware of this change.

If you have any questions or concerns regarding this process, please contact The Village of Bald Head Island Utilities Department at 910-457-7350 or 910-448-0624.